EnRoute Mobile

Your agent has ordered **FREE EnRoute tags for your team**(s). One for each policy vehicle. If you have vehicles that operate less than 5 days per month or 500 miles – no need to add a tag. **Please inform your agent of the correct number of tags for your fleet**. Your agent will show you how to install the tags – we recommend entering **VIN number** for **Registration** (when doing the install).
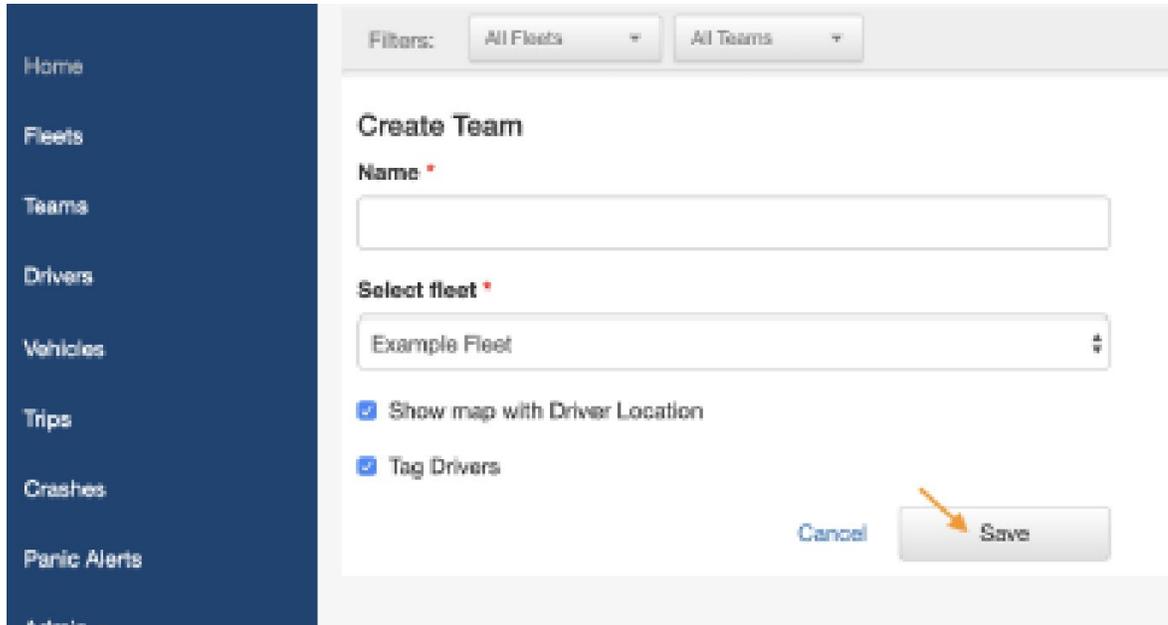
Getting started summary (Video Instructions)

- **Visit the CMT portal and create your Team(s)**
- **Your agent will deliver your tags and provide assistance, if required**
- **Each User downloads the app on their personal cell phone**
- **The user enters an email address, their Team token and a User Name. Have a safe drive!**

Details of the above steps:

1. Visit the following URL: https://portal.cmtelematics.com. This will provide you setup access to the EnRoute mobile application management portal.
2. Locate the email from no-reply@cmttelematics.com with your login credentials OR simply click Reset my password. **Login**.
3. A Fleet has been created for your company with the Agent's enrolled email name as the Fleet Administrator. On the left menu please click "Teams"

4. In the upper-right-hand corner, click "Create Team" blue button
5. Fill in your Team Name in the field "Name". This Team Name can be anything you choose specific to your business team groups, or fleet locations.
6. The "Show map with Driver Location" and "Tag Drivers" radio checkboxes are auto selected by default and should be left checked. **Click "Save" button** (see example on next page). Repeat steps 5&6 to create multiple Teams.

7. Once you click the "Save" button the page will refresh and you will be shown the token information for your newly created "Team"

8. Provide each team member, with a mobile phone, the Token created in Step 7 and instructions to download EnRoute from Erie Mobile application (Google or Apple). Follow the video instructions for name, email address, and token.

NOTE: Users must set the location sharing to "Always". Please contact us if your employees use mobile tablets. There are specific setup instructions required for different Android versions.

9. Click here to download and print detailed Tag installation instructions.
10. Start driving! The tag will automatically connect when you enter the vehicle and you should see "Tag connected" at the top of the main Erie EnRoute mobile.

Any questions, please contact us. Thank you!

EnRoute Customer Care: 814.217.1919